

Android Battery Settings For Locations

Android device models

A list of Android devices and models known to have issues with Zimyo is shown below.

Asus Zenfone (Android 7.0)

Step 1: Ensure that Zimyo is set to auto-start

1. From the app drawer, tap **Settings**.
 2. Select **Power Management**.
 3. Select **Auto-start Manager**.
 4. Find Zimyo and make sure it's enabled.
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Step 2: List Zimyo as a protected app

1. From the app drawer, tap **Mobile Manager**.
2. Select **Boost**.
3. Select **Enable Super Boost**, then select **Protected app list**.
4. Verify that Zimyo is on the list.

Asus Zenfone 2

Make sure that Zimyo is allowed to begin on startup from your Auto-start manager:

1. From the app drawer, tap **Apps**.
2. Select **Auto-start manager**.
3. Toggle Zimyo to **Allow**.

VIVO

Make sure that Zimyo is allowed to begin on startup from your Auto-start manager:

1. Go to **[Settings]>[Battery]**.
2. Click on **[High background power consumption]**.
3. You will now see list of applications that you can opt to run in the background. (Find **Zimyo**)
4. Click on the toggle next to the application to enable it to run in the background.

Huawei Honor 6

Step 1: List Zimyo as a protected app

1. From the app drawer, tap **Settings**.
2. Select **Power Saving**.
3. Select **Protected apps**.
4. Toggle **Zimyo** to enable.

Huawei Honor 8

Step 1: List Zimyo as a protected app

1. From the app drawer, Select **Settings**.
 2. Select **Advanced Settings**.
 3. Select **Battery Manager**.
 4. Select **Protected apps** (or **Close apps after screen lock**).
 5. Toggle **Zimyo** to enable.
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Step 2: Ignore battery optimisations for Zimyo

1. From the app drawer, tap **Settings**.
2. Select **Apps**.

3. Select **Advanced**.
4. Select **Ignore battery optimizations**.
5. Choose **Zimyo** and ignore the app.

Huawei P8 lite

Step 1: Enable Zimyo to run at startup

1. From the app drawer, tap **Phone Manager**.
2. Swipe left and tap **Startup Manager**.
3. Select **Zimyo** and ensure that it's set to run automatically at system startup.

Huawei Mate 8 & Huawei Nova Plus

Make sure that Zimyo is exempt from your device's battery optimisation features:

1. From the app drawer, tap **Settings**.
2. Select **Advanced Settings**.
3. Select **Battery Manager**.
4. Select **Protected apps**.
5. Toggle **Zimyo** to enable.

Huawei P20 & P30

1. From the app drawer, tap **Settings**.
2. Select **Apps**.
3. Select **Zimyo**.
4. Select **Power usage**, followed by **App launch**.
5. Toggle **Manage automatically** to **Off**.
6. toggle **Auto-launch** and **Run in Background** to **On**.

LeEco/LeTV

Step 1: Enable Zimyo to run at startup

1. From the app drawer, tap **Settings**.
2. Select **Permissions**.
3. Select **Manage Auto Launch**.
4. Find and Toggle **Zimyo** to enable.

Step 2: List Zimyo as a protected app

1. From the app drawer, tap **Settings**.
2. Select **Battery**, then tap **Power saving management**.
3. Select **App Protection**.
4. Toggle **Zimyo** to enable.

Note: Please check If you have Lock Screen Cleanup and Ultra Long Standby during Sleep enabled, you must disable them to allow Zimyo.

Lenovo

Enable the auto-start setting for the Zimyo app:

1. From the app drawer, tap **Settings**.
2. Select **Power Manager**.
3. Select **Background app management**.
4. Toggle Zimyo to **Allow auto-start**.

OnePlus

Android 12

There are 4 main settings to check:

Battery optimization settings

1. Go to your phone settings
2. Tap on **Battery > Battery Optimization**
3. Expand the list to **All apps** from the drop-down filter
4. Find and tap Zimyo
5. Select **Don't optimize**

Apps & Notification settings

1. Go to Settings on your phone
2. Tap Apps & notifications
3. Tap Special app access, then select Zimyo
4. Turn off Battery optimization

Sleep settings

1. Go to Settings on your phone
2. Search for and tap on Battery
3. Tap Battery Optimization, then tap the three dots menu
4. Tap Advanced optimization
5. Disable *Deep optimization* (or Adaptive Battery) and *Sleep standby optimization*

App Locking

Locking the Zimyo app in the Recent app might prevent the Android device from terminating Zimyo when in background. It may also avoid the Battery Optimization setting to be reverted. To do that:

1. Open the Zimyo app
2. Go to Recent apps on your phone device
3. Swipe up and hold for opening recent apps (Apps switcher)
4. Long press anywhere on the window and tap the Lock button on the upper right corner of the Zimyo app
5. The Zimyo app will then have the closed paddle lock icon

Android 11 and Android 10

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Android 8.0 and Android 9.0

Step 1: Check if the app storage is set to clear

1. From the app drawer, tap **Settings**.
 2. Select **Advanced**.
 3. Select **Recent apps management**.
 4. Ensure that **Normal clear** is enabled.
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Step 2: Exclude Zimyo from battery optimisation

1. From the app drawer, tap **Settings**.
2. Select **Battery**, then **Battery Optimisation**.
3. Select **Apps not optimised** and select **All apps**.
4. Find Zimyo and make sure it's set to **Don't optimise**.

Android 7.0 and earlier

1. From the app drawer, tap **Settings**.
2. Select **Apps**.
3. Select the **cog icon** in the top right.
4. Select **App Autolaunch**.
5. Toggle **Zimyo** to enable.

OnePlus 3

Adjust your battery optimisation to allow Zimyo when it's running in the background:

1. From the app drawer, tap **Settings**.
2. Select **Battery**.
3. Select **Battery Optimization**.
4. Select **More menu** from the top right of the screen.
5. Select **Advanced Optimization**.
6. Toggle **Zimyo** to **off**.

OPPO

Android 12

1. Go to your phone settings > **Apps**
2. Find and tap Zimyo
3. Tap **Battery**
4. Select **Unrestricted**

Android 11

There are 3 main settings to check:

Power saving mode

1. Go to your phone settings
2. Tap **Battery**
3. Make sure that **Power saving mode** & **Super power saving mode** are disabled

More battery settings

1. Go to your phone settings
2. Tap **Battery**, then **More battery settings**
3. Tap **Optimize battery usage**
4. Find and select Zimyo
5. Select **Don't optimize**

Auto-Launch Setting

1. Go to Settings on your phone
2. Tap **App management**
3. Tap **Auto-launch** apps
4. Find *Zimyo*
5. Enable to **allow auto-launch** in background

Android 10 and Below

Step 1: List Zimyo as a protected app

1. From the app drawer, tap **Settings**.
 2. Select **Advanced Settings**.
 3. Select **Battery Manager**, then **Protected Apps**.
 4. Toggle **Zimyo** to enable protection.
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Step 2: Ignore battery optimisation for Zimyo

1. Select on **Settings**.
 2. Select **Battery**, then tap on **Energy Saver**.
 3. Find **Zimyo** and set **Apps Optimisation**, **Freeze when in Background** and **Doze** to disabled.
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Step 3: Add Zimyo to start up manager

1. Open the **Security** app.
2. Select **Privacy Permissions**, then **Start up manager**.
3. Find **Zimyo** and ensure this setting is enabled.

Samsung

Android 12

1. Go to your phone settings > Apps > Zimyo
2. Make sure that **Remove permissions if app is unused** is disabled
3. Go to your phone settings > Apps > Zimyo > Battery
4. Select **Unrestricted**
5. Go to your phone settings > Battery and device care > Battery > Background usage limits
6. Make sure that **Put unused apps to sleep** is disabled
7. Go to your phone settings > Battery and device care > Three dots (top right corner) > Automation
8. Make sure that **Auto-optimize daily** and **Adaptive power saving** are disabled

Android 11

There are 2 main settings to check:

Manage battery usage

1. Go to your phone settings > Apps > Zimyo
2. Tap **Battery**
3. Tap **Optimize battery usage**
4. Expand the list to All apps from the drop-down filter
5. Make sure that the toggle for the Zimyo app is switched OFF

Auto-optimize daily

1. Go to your phone settings
2. Tap on **Battery and device care**
3. Tap on the three dots menu (:), then **Automation**
4. Make sure that **Auto-optimize daily** is disabled

Android 10

There are 2 main settings to check:

Sleeping & never sleeping apps

1. Go to your phone settings
2. Tap **Device care**, and then **Battery**
3. Tap **Battery usage**
4. In this battery usage list, find and tap on Zimyo
5. Make sure that **Put app to sleep** is disabled

Optimize battery usage setting

Go to your phone settings

1. Tap **Apps**, and then tap on Zimyo
2. Tap **Optimize battery usage**
3. Expand the list to All apps from the drop-down filter

4. Make sure that the toggle for the Zimyo app is switched OFF

Android 9 and Below

Exclude Zimyo from battery optimisation

1. From the app drawer, tap **Settings**.
2. Select **Device management**.
3. Select **Battery**.
4. Select **Unmonitored apps**.
5. Add **Zimyo** to this list.

Xiaomi

Step 1: check that Zimyo is given permission to autostart

1. From the app drawer, tap **Security**.
2. **Select Permissions**.
3. **Select Autostart**.
4. Toggle **Zimyo** to enable.

Step 2: ignore battery restrictions for Zimyo

1. From the device drawer/shade, tap **Settings**.
2. Select **Manage Apps' Battery Usage**.
3. Select **Apps**.
4. Select **Zimyo**, then tap **No Restrictions**.

Android operating systems

Android version 6.0.1+

For devices running Android version 6.0.1 and newer, check that your battery optimisation is not preventing Zimyo from running:

1. From the app drawer, tap **Settings**.
2. Select **Battery**.
3. Select the **Overflow menu icon** and choose **Battery Optimization**.
4. Select the **downward caret** and choose **All apps**.
5. Select **Zimyo**, then tap **Don't optimize**.

Android version 7+

1. From the app drawer, tap **Settings**.
2. Select **Apps**.
3. Find and tap **Zimyo**.
4. Select **Battery**, then tap **Battery Optimisation**.
5. select **Apps not optimised** option and change it to **All apps**.
6. Find **Zimyo** in this list and set to **Don't optimise**.

Android version 9

For devices running Android version 9, make sure the Adaptive Battery feature is not preventing Zimyo from running:

1. From the app drawer, tap **Settings**.
2. Select **Battery**.
3. Choose **Adaptive Battery**.
4. Select **Restricted apps** and make sure Zimyo is not listed.

Third-party apps

Clean Master

This third-party app manages battery saving and RAM.

1. Visit the app's **Tools** tab.
2. Select the **Battery Saver**.
3. Select the **cog icon**.
4. **Disable** this feature for Zimyo.

Security Master

This third-party security app could be blocking Zimyo from running:

1. Visit the app's **Battery Saver Cleaner**.
2. Select the **cog icon**.
3. Ensure that **Zimyo** is **unticked** and listed under **Apps – Power saving**.

Note: In some cases, you may need to uninstall the app in order to run Zimyo.